



Ref:	Description	Good performance is...	Last year		This year			Traffic Light	2013/14 Trend
			2012/13	How did we perform?	Q1 2013/14	2013/14			
			Actual		Actual	Target			
	12-14								
Op 182 (NI 79)	Achievement of a Level 2 qualification by the age of 19	High	84.0%	Green	<b>Annual</b>	<b>86.0 %</b>			
Op 182b	Achievement of a Level 3 qualification by the age of 19	High	59.0%	No target	<b>Annual</b>	<b>61.0 %</b>			
HY493 a	Proportion of Primary schools rated outstanding or good by OFSTED	High	71%	Green	<b>79%</b> (to 10 <sup>th</sup> July)	<b>100 % by 2016</b>	On track	↑	
HY493 b	Proportion of Secondary schools rated outstanding or good by OFSTED	High	77%	Green	<b>92%</b> (to 10 <sup>th</sup> July)	<b>100 % by 2016</b>	On track	↑	
HY493 c	Proportion of Children's Centres rated outstanding or good by OFSTED	High	New indicator	No target	<b>62%</b> (to 10 <sup>th</sup> July)	<b>100 % by 2016</b>	Amber		

Latest available benchmarking				
Comparator Group	4th Q	3rd Q	2nd Q	Top Q
All London Boroughs		●		
All London Boroughs			●	
National			●	
National				●
New indicator				

## Priority 2: Enable every child and young person to thrive

Ref:	Description	Good performance is...	Last year		This year			Traffic Light	2013/14 Trend
			2012/13	How did we perform?	Q1 2013/14	2013/14			
			Actual		Actual	Target			
OP388	The number of Children Subject to a Child Protection plan	Low	272	Green	<b>208</b>	<b>208</b>	<b>250</b>	Green	↑
Op 418	Number of adoptions/special guardianship orders	High	45	Green	<b>12</b>	<b>12</b>	<b>45</b>	On track	↓



Latest available benchmarking				
Comparator Group	4th Q	3rd Q	2nd Q	Top Q
Statistical Neighbours			●	

Ref:	Description	Good performance is...	Last year		This year				
			2012/13	How did we perform?	Q1 2013/14	2013/14		Traffic Light	2013/14
			Actual		Actual	Target	Trend		
HY483	Average days from becoming looked after to being placed for adoption	Low	661	Amber	909	<b>909</b>	<b>639</b>	Red	↓
HY483 a	Average days from becoming looked after to being placed for adoption for children adopted in period adjusted for adoptions by foster parents	Low	New indicator		423	<b>423</b>	<b>637</b>	Green	-
HY654 a	Percentage of vulnerable 2 year olds taking up their free early years place	High	New Indicator		-	-	<b>80.0 %</b>	-	-
HY654 b	Percentage of vulnerable 3 & 4 year olds taking up their free early years place	High	90.0% (Jan 2013)	No target	<b>Annual</b>		<b>90.0 %</b>	-	-
HY30 (NI 72)	Readiness for school at five years: Achievement of at least 78 points across the Early Years Foundation Stage	High	56.0%	Green	<b>Annual</b>		<b>61.0 %</b>	-	-
HY655	Number of families being worked with in the Families First programme	Low	New Indicator		<b>288</b>	<b>288</b>	<b>425</b>	On track	-
HY93 (NI 126)	Early Access for Women to Maternity Services (% who had their first antenatal appointment within 12 completed weeks of pregnancy)	High	66% (Q2 2012/13)	No target	-	-	<b>75.0 % (2012/13)</b>	-	-


Latest available benchmarking				
Comparator Group	4th Q	3rd Q	2nd Q	Top Q
English Local Authorities	●			
All London Boroughs		●		
All London Boroughs	●			
N/A				

## Safety and wellbeing for all: a place where everyone feels safe and has a good quality of life

### Priority 3: Make Haringey the safest borough in London

Ref:	Description	Good performance is...	Last year		This year			Traffic Light	2013/14 Trend	Latest available benchmarking					
			2012/13	How did we perform?	Q1 2013/14	2013/14				2013/14	Comparator Group	4th Q	3rd Q	2nd Q	Top Q
			Actual		Actual	Target									
HY26	Percentage of people who think that the Council and partners are doing a good job dealing with crime and anti-social behaviour	High	Not collected		58%	<b>59%</b>		Green	-	Local indicator					
HY688	Gangs: Gang Unit Project caseload	High	New Indicator		49	<b>49</b>	<b>70</b>	On track	-	Local indicator					
	Gangs: proportion of the Gang Unit caseload who are engaged and retained at the end of the year	High	New Indicator				<b>80%</b>	-	-	Local indicator					
HY690	Number of offenders in the Integrated Offender Management cohort	High	70	No target	75	<b>75</b>	<b>85</b>	On track	-	Local indicator					
HY691	Anti-social behaviour incidents (ASB-related 999/CAD calls)	High	Baseline to be developed					-	-	Local indicator					
AH632	Domestic violence: proportion of referrals to the MARAC which are repeat referrals	Low	8%	Amber	17%	<b>17%</b>	<b>5%</b>	Red		National repeat referral rate is 24%					
OP495 a	Percentage of young people reoffending within 12 months (Rolling Year)	Low	48.2% (Jun 10 – Jul 11 cohort)	Red	-	-	<b>40%</b>	-	-	Statistical Neighbours					

## Priority 4: Safeguard children and adults

Ref:	Description	Good performance is...	Last year		This year			Traffic Light	2013/14
			2012/13	How did we perform?	Q1 2013/14	2013/14			
			Actual		Actual	Actual	Target		Trend
HY64	Child Protection Plans lasting 2 years or more	Goldilocks	7%	Green	<b>7.3%</b>	<b>7.3%</b>	<b>7%</b>	Green	
HY62	Stability of placements of looked after children: three or more placements within the last year	Low	7.6%	Green	<b>8.2%</b>	<b>8.2%</b>	<b>10%</b>	Green	
Op49	The proportion of people who use Adult Social Care services who say that those services have made them feel safe and secure	High	83.4%	Green	Annual		<b>85.0%</b>	-	-
HY649	Proportion children seen in 10 days as part of single assessment	High	From July 2013		-	<b>95%</b>	-	-	-
HY650	Children and Families Assessments completed within 45 working days	High	From July 2013		-	<b>85%</b>	-	-	-
HY_653	Percentage of looked after children placed 20 miles outside Haringey	Low	20%	No target	<b>20.04%</b>	<b>20.04%</b>	<b>16%</b>	Red	








Latest available benchmarking				
Comparator Group	4th Q	3rd Q	2nd Q	Top Q
Statistical Neighbours				
London average: 73.1 Comparator group average: 74.3				
Not yet available (new indicator)				
Not yet available (new indicator)				
Local indicator				


## Priority 5: Provider a cleaner, greener and safer environment

Ref:	Description	Good performance is...	Last year		This year				
			2012/13	How did we perform?	Q1 2013/14	2013/14		Traffic Light	2013/14
			Actual		Actual	Actual	Target		Trend
HY195a	Improved street and environmental cleanliness, levels of: Litter	Low	8%	Green	<b>2%</b>	<b>2%</b>	<b>8%</b>	Green	↑
Op195b	Improved street and environmental cleanliness, levels of: Detritus	Low	8%	Green	<b>3%</b>	<b>3%</b>	<b>13%</b>	Green	↑
HY47	Percentage reduction each year of people killed or seriously injured in road traffic accidents - based on a rolling 3 year average	High	0.9% reduction (rolling 3 yrs to Jul 12)	Red	-	-	<b>5%</b>	-	-
HY162	Number of reported fly-tips	Low	New indicator		1,215	<b>1,215</b>	<b>1,458</b>	Green	-
OP329	Increase in number of green flag award parks	High	15	Green	-	<b>16</b>	<b>16</b>	Green	↑
HY764	Of all parks inspected % graded with A or B scores for overall standard	High	66%	Green	<b>64%</b>	<b>64%</b>	<b>65%</b>	Amber	↓

Latest available benchmarking				
Comparator Group	4th Q	3rd Q	2nd Q	Top Q
London Boroughs (24)				●
London Boroughs (24)				●
Local indicator				
Local indicator				
Local indicator				

## Priority 6: Support health and wellbeing for all

Ref:	Description	Good performance is...	Last year		This year				Latest available benchmarking					
			2012/13	How did we perform?	Q1 2013/14	2013/14		Traffic Light	2013/14	Comparator Group	4th Q	3rd Q	2nd Q	Top Q
			Actual		Actual	Actual	Target		Trend					
HY130	Social care clients receiving Personal Budgets	High	68.6%	Green	<b>81.9%</b>	<b>80.2%</b>	<b>70%</b>	Green		24 London Boroughs				
HY17	Mortality rate (per 100,000) from all cardiovascular disease (including heart disease and stroke) in persons less than 75 years of age	Low	78.7 (2008-10)	No target	Annual		<b>77.7 (2009-11)</b>	-	-					
HY19a	Proportion of 4-5 year olds who are overweight or obese	Low	11.8% (2011/12)	No target	Annual		<b>11.8% (2012/13)</b>	-	-	All London Boroughs				
HY19b	Proportion of 10-11 year olds who are overweight or obese	Low	23.8% (2011/12)	No target	Annual		<b>23.8% (2012/13)</b>	-	-	All London Boroughs				
HY39	Rate of Hospital Admissions per 100,000 popn. for Alcohol Related Harm	Low	1741 (Apr-Dec 12)	No target	-	-	<b>2,391 (2012/13)</b>	-	-					
HY112a	Under 18 conception rate per 1000 popn.	Low	44.2 (Jan-March 2012)	No target	-	-	<b>32.7 (2012)</b>	-	-	All London boroughs				
HY145 (NI 145)	Adults with learning disabilities in settled accommodation (cumulative throughout the year)	High	68.7%	Green	<b>6.5%</b>	<b>6.5%</b>	<b>20%</b>	Red		All London Boroughs & Statistical Neighbours				
HY645	Percentage of People with Learning	High	New indicator		-	-	<b>86.0</b>	-	-					

Ref:	Description	Good performance is...	Last year		This year				
			2012/13	How did we perform ?	Q1 2013/14	2013/14		Traffic Light	2013/14
			Actual		Actual	Actual	Target		Trend
	disabilities that have received an annual Health Check.						%		
HY43	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	High	88.4%	Amber	<b>Annual</b>		<b>90.0 %</b>	-	-
HY41	Proportion of adults in contact with secondary mental health services living independently, with or without support	High	76.3%	Green	<b>77.0%</b>	<b>77.0 %</b>	<b>80.0 %</b>	Amber	
HY35	Proportion of people who use adult social care services who have control over their daily life	High	65.9%	No target	<b>Annual</b>		<b>75.0 %</b>	-	-

Latest available benchmarking				
Comparator Group	4th Q	3rd Q	2nd Q	Top Q
London average: 85.9%				
London average: 80.4%				
London average: 72.5% Comparator group average: 70.7%				



## Opportunities for all: a successful place for everyone

### Priority 7: Drive economic growth in which all can participate

Ref:	Description	Good performance is...	Last year		This year				Latest available benchmarking					
			2012/13	How did we perform?	Q1 2013/14	2013/14		Traffic Light	2013/14	Comparator Group	4th Q	3rd Q	2nd Q	Top Q
			Actual		Actual	Target	Trend							
HY477	Haringey residents supported into sustained employment through the Jobs for Haringey Programme	High	40	No target	<b>56</b>	<b>56</b>	<b>300 annual</b>	On track	↑	Local indicator				
HY496	Percentage of working population claiming Jobseeker's Allowance (JSA)	Low	5.4	No target	<b>5.2</b>	<b>5.2</b>	<b>4.8</b>	Red	↑					
HY646	Young Haringey residents supported into work	High	New indicator		<b>17</b>	<b>17</b>	<b>65 annual</b>	On track	-	Local indicator				
HY647	Apprenticeships created for Haringey Residents under 25	High	New indicator		Autumn 2013	-	<b>100</b>	-	-	Local indicator				
HY654	People supported into work through Haringey HUB/work with DWP	High	New indicator		Start June 2013	-	<b>80</b>	-	-	Local indicator				

## Priority 9: Ensure that everyone has a decent place to live

Ref:	Description	Good performance is...	Last year		This year			Traffic Light	2013/14		Latest available benchmarking				
			2012/13	How did we perform?	Q1 2013/14	2013/14			Trend	Comparator Group	4th Q	3rd Q	2nd Q	Top Q	
			Actual		Actual	Actual	Target								
HY154	Net additional homes provided	High	424	Red	<b>Annual</b>		<b>600</b>	-	-						
HY155	Number of affordable homes delivered (gross)	High	376	Red	<b>Annual</b>		<b>410</b>	-	-						
	Homelessness acceptances per 1,000 population	Low	2.3	Green	<b>0.64</b>	<b>0.64</b>	<b>0.53</b>	Red	↓						
HY156	Number of households living in temporary accommodation	Low	2,832	Green	<b>2,852</b>	<b>2,852</b>	<b>2,800</b>	Amber	↓	All London boroughs	●				
HY651 a	Number of additional HMOs licensed within the Additional HMO Licensing Scheme in Harringay ward	High	New indicator		<b>36</b>	<b>36</b>	<b>25</b>	Green	-	Local indicator					
HY651 b	Proportion of expired mandatory HMOs re-licensed	High	New indicator		<b>0%</b>	<b>0%</b>	<b>90%</b>	Red	-	Local indicator					

## A better Council: delivering responsive, high quality services; encouraging residents who are able to help themselves

### Priorities 10-12: Customer focus, Getting the basics right, Value for Money

Ref:	Description	Good performance is...	Last year		This year				Latest available benchmarking					
			2012/13	How did we perform?	Q1 2013/14	2013/14		Traffic Light	2013/14	Comparator Group	4th Q	3rd Q	2nd Q	Top Q
			Actual		Actual	Actual	Target							
HY157 a	Percentage of planning applications processed in 13 weeks (Major)	High	63.2%	Green	50%	50%	65%	Red	↓					
HY157 b	Percentage of planning applications processed in 8 weeks (Minor)	High	56.6%	Red	77.8%	77.8%	65.0%	Green	↑	23 London Boroughs	●			
HY157 c	Percentage of planning applications processed in 8 weeks (Other)	High	67.6%	Red	86.7%	86.7%	80.0%	Green	↑	23 London Boroughs	●			
HY192	Recycling rate	High	32.1%	Green	35.1%	35.1%	35.4%	Amber	↑	22 London Boroughs		●		
HY9	% of council taxes due for the financial year which were received in year	High	95.02%	Green	30.14%	30.14%	30%	Green	→	26 London Boroughs	●			
HY131	Delayed transfers of care	Low	9.7	Red	12.3	12.3	8.0	Red	↓					
HY168	Principal roads where maintenance should be considered	Low	17%	Red	Annual		15%	-	-					
HY89	Customer Services Centres- Waiting times – personal callers seen in 20 mins	High	69%	Amber	73%	73%	75%	Amber	↑	Local indicator				
HY199	Call Centre calls answered as a % of calls presented	High	63%	Red	84%	84%	90%	Red	↑	Local indicator				
	Percentage of call centre calls resolved first time	High	New indicator		From July 2013		82%	-	-					

Ref:	Description	Good performance is...	Last year		This year			Traffic Light	2013/14
			2012/13	How did we perform?	Q1 2013/14	2013/14			
			Actual		Actual	Actual	Target		Trend
HY85	Number of library visits per 1000 population	High	7,823	Red	<b>8,081</b>	<b>8,081</b>	<b>8,214 by 2015/16</b>	Amber	↑
	Number of transactions through the council's website (to be defined)	High	New indicator		Baseline to be developed			-	-
HY406	Proportion of cases where no fault was found following investigation by the Ombudsman	High	48.1%	No target set	<b>66.7%</b>	<b>66.7%</b>	<b>70%</b>	Amber	↑
HY656	Haringey Council staff appraisal completion rate	High	New indicator		-	<b>97.9%</b>	<b>95%</b>	Green	-
HY657	Residents returning completed electoral registration forms	High	New indicator		<b>Annual</b>	<b>90%</b>		-	-

Latest available benchmarking				
Comparator Group	4th Q	3rd Q	2nd Q	Top Q
Local indicator				
Local indicator				
Local indicator				